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Mayor George Karos, Martinsburg City Council Members, City Manager Mark Baldwin, and citizens of the City of Martinsburg,

On behalf of the men and women of the Martinsburg Police Department, I am honored to present the **Martinsburg Police Department Annual Report for 2017**.

During the course of the past year, our Department has continued moving forward—building partnerships that are making Martinsburg safer, improving the quality of life in our City's neighborhoods, building trust, enhancing the image of our Department, and creating an organizational culture and expectation of excellence. MPD leads the way in performance, innovation, and results.

The efforts and teamwork of the entire MPD Team—supervisors, patrol officers, detectives, special units, dispatchers, and support staff—in partnership with the community, made a significant and positive difference in 2017: For the second year in a row, reported burglaries and robberies decreased, following last year's dramatic reductions. MPD utilized our City's innovative "Drug House Ordinance" to shut down 19 drug houses last year, helping clean up entire blocks. "Operation Spring Cleaning" continued to identify and arrest drug dealers for felony criminal offenses. MPD Detectives led the way in solving numerous major crimes. Police partnership with local schools and the Boys & Girls Club was expanded and MPD's revamped Canine Unit dramatically increased drug enforcement activity and positive engagement with more than 1,000 school students.

Looking at proactive engagement and positive community interactions in 2017, MPD raised our game to a new level. Patrol officers engaged in more than 2,000 hours of foot and bicycle patrol, engaging with residents and preventing crime. An emphasis on quality of life issues throughout our neighborhoods remained a priority with increased enforcement action to reduce drug activity, prostitution, and drinking alcohol in public. Our patrol officers more than doubled our number of traffic stops in 2017, not only resulting in increased drug enforcement, but also in traffic safety. For the second straight year, the number of traffic crashes declined. Due in large part to last year's extraordinary increase in proactive police work, "calls-for-service" increased by more than 8,000 in 2017. MPD's Dispatchers did an outstanding job in responding to the workload.

MPD is also being recognized on the national level for our leadership role in The Martinsburg Initiative (TMI), the ground-breaking program we have put forth as a national model for opioid prevention. The TMI police/school/community partnership has been expanded citywide to Martinsburg's eight elementary and intermediate schools.

Finally, 2017 marked the final development and approval of Martinsburg's beautiful new Police and Municipal Court Building. The state-of-the-art structure will serve the needs of our Department and community for many decades to come. I wish to express the appreciation and gratitude of the Martinsburg Police Department to Mayor George Karos, all City Council Members, and City Manager Mark Baldwin for their vision, leadership, and support.

It is with great pride that I present the Martinsburg Police Department Annual Report for 2017.

Respectfully,

Many Richard

INTRODUCTION 2

MISSION STATEMENT

Vision

We view the Martinsburg Police Department as being the leader in the community for the detection and prevention of crime. We envision every employee being in partnership with all members of the community, community leaders and surrounding areas to make our community and its neighboring communities a safe place to live.

We envision ourselves as a community resource that people will feel free to come to for help with their domestic problems and safety concerns. They will know that they will be met with respect and treated with empathy and courtesy. We will join with them to find workable solutions.

We will strive to create a community where all are welcome and entitled to feel and to be safe.

Mission Statement

The Martinsburg Police Department is committed to preserving, promoting, and securing a feeling of security and safety for all members of our community through the practice and delivery of lawful and professional law enforcement services.



This mission is a commitment to quality performance from all members. It is critical that all members understand, accept and be aligned with the responsibilities established by this mission. It provides the foundation upon which all operational decisions and organizational directives will be based. Directives include rules, regulations, operating policies, procedures and practices.

This mission represents the commitment of this administration to the concepts of quality performance management. In other words, members are expected to work consistently in a quality manner in the daily performance of those duties, job responsibilities and work tasks associated with this mission.

Quality manner means that performance outcomes comply with the performance standards established for this agency and for each member associated with this agency. Examples of performance standards include the oath of office, code of ethics, agency rules, policies, procedures, directives, general and supervisory orders, work productivity and performance behavior.

Each member is required to accept the responsibility for the achievement of this mission and publicly register his or her commitment to it and to the concepts of quality service.

MISSION STATEMENT 3

Core Values

Our core values are standards that govern how every member is expected to conduct themselves when identified or represented as a member of this Department.

INTEGRITY: We hold ourselves accountable to the highest level of honesty, truthfulness, and ethical conduct, in all matters private and public.

EMPATHY: We treat others fairly and respectfully, maintaining consideration of social expectations and cultural differences.

DEDICATED: We are dedicated to provide professional services, and doing our job, always, to the best of our abilities.

SUBORDINATE: We subordinate our personal preferences to the professional responsibilities of our position, and the lawful orders and directives of superior-ranked personal.

PROMISE KEEPERS: We will keep the promises and commitments we make to one another, to our professional code of ethics, members of our community, and our job responsibilities.



MISSION STATEMENT 4

MPD COMMAND STAFF



Chief Maury Richards

Maury Richards was selected as Police Chief of Martinsburg on October 28, 2015. Before becoming our Chief, Richards was a 24-year veteran with the Chicago Police Department. Richards achieved his Doctorate in Education from Northern Illinois University in 2010 and has earned Master's Degrees in both Criminal Justice and Public Administration. He is a graduate of the Senior Management Institute for Police.



Deputy Chief George Swartwood

George Swartwood has been a member of the Martinsburg Police Department for more than 33 years. He has successfully progressed through the ranks, from Patrolman to Captain, and now Deputy Chief of Police. Deputy Chief Swartwood is a graduate of the West Virginia State Police Basic Academy and a graduate of the prestigious FBI National Academy and many advanced training schools in criminal and drug investigations.



Captain Kevin Miller

Kevin Miller is a 24-year veteran of MPD and currently holds the rank of Captain, overseeing the Detective Unit for the Martinsburg Police Department. Captain Miller previously served as a detective, coordinator of the Eastern Panhandle Drug and Violent Crimes Task Force, and Chief of Police.



Lieutenant Scott Doyle

Scott Doyle is a 14-year veteran of MPD and is currently the Administrative Lieutenant overseeing special units and also serves as co-coordinator for the Citizens' Police Academy, professional development coordinator, special events coordinator, custodian of records for body cameras, and school affairs liaison.



Lieutenant Scott Funkhouser

Scott Funkhouser is a 17-year veteran of MPD and currently serves as a shift commander, Housing Authority Liaison Officer, and Bike Patrol Unit Commander.



Lieutenant Mike Usack

Mike Usack is a 18-year veteran of MPD and currently serves as a shift commander. Lieutenant Usack is also the Martinsburg Police Department's firearms instructor and oversees department firearms and the city's shooting range.



Lieutenant Les Witt

Les Witt is a 21-year veteran of MPD and currently serves as a shift commander. Lieutenant Witt has previously served as Special Response Team Commander and as a member of the Eastern Panhandle Drug and Violent Crime Task Force.

DEPARTMENT PERSONNEL

The Martinsburg Police Department consists of a hard-working team with a diverse set of skills. The first month of 2017 also saw the addition two new patrol officers, Patrolman Roderick Holloway and Patrolman Rodney Crawford. In December of 2017, the department added Patrolman Nahshon Cook, Patrolwoman Brittany Conner and Patrolman Aaron Miller to the force. The department is working to fill four vacant patrol officer positions in the near future.

The following is the Martinsburg Police Department's personnel roster as of January 31, 2018:

Chief of Police

Maury Richards

Deputy Chief of Police

George Swartwood

Captain

Kevin Miller

Lieutenants

Scott Doyle, Scott Funkhouser, Mike Usack, Les Witt

Sergeants

Adam Albaugh, Justin Darby, Frank Polinik, Matt Zollinger

Corporals

Quenton Burner, Marybeth Cole, Andrew Garcia, Justin Harper, Jared Luciano, Eric Neely, Stephen Strickler



Patrolman Roderick Holloway



Patrolwoman Britney Conner



Patrolman Rodney Crawford



Patrolman Nahshon Cook

Patrolmen

Jose Boursiquot, Mike Castelgrande, Britney Conner, Nahshon Cook, Rodney Crawford, Derek English, Shane Everhart, Ryan Fritz, Erin Gibbons, Thomas Greenfield, Roderick Holloway, Brian Jarvis, Christopher Johnson, Michael Jones, Paul Lehman, Joel Larson, Marc Loretta, Aaron Miller, Daniel North, Bill Parks, Craig Phelps, Craig Richmond, Brian Rouse, Larry Ruffner, Scott Shelton, Jonathan Smith, Bill Staub, Chris Williamson

Dispatch

Steve Rockwell, Linda Lyons, Morgan Frick, Misty Hughes, Nicki Schoonover-Martin, Carrie Cutshall, Robin Hammond-Thomas

Police Department Staff

Debbie Welch - Secretary, Lisa Farmer - Systems Operator

OFFICERS OF THE YEAR AND MONTH

2017 Officers of the Year

In a year of great achievements by every member of the Martinsburg Police Department, Corporal Justin Harper, Patrolman Marc Loretta and Patrolman Joel Larson stood out for their exemplary work ethic, achievement, and positive attitude. All three officers earned additional commendations, and continually strive for personal and professional excellence.

In recognition of their consistent achievement far beyond the average expectations of performance

and exemplifying the mission, values, and goals of the Martinsburg Police Department, Corporal Justin Harper, Patrolman Marc Loretta and Patrolman Joel Larson were presented with the Officer of the Year Award at MPD's second annual Awards & Recognition Ceremony on December 7, 2017.







2017 Officer of the Year Recipients

2017 Officers of the Month

The Officer of the Month award is granted to a department member or members whose performance of duty during a specific month was characterized by such exceptional professional skill that it merits recognition by the entire department. The following officers received the award in 2017:

January

Patrolman Chris Williamson

February

Patrolman James Everhart

March

Patrolman Brian Rouse & Patrolman Jonathan Smith

April

Patrolman Bill Staub

May

Patrolman Craig Richmond

June

Chief Dispatcher Steve Rockwell & Dispatcher Carrie Cutshall & Court Cashier/Dispatcher Traci Jones

July

Patrolman Scott Shelton & Patrolman Joel Larson

August

Patrolman Chris Williamson

September

Corporal Justin Harper

October

Corporal Marybeth Cole

November

Patrolman Ryan Fritz & Canine Titan

December

Patrolman Larry Ruffner & Patrolman Roderick Holloway

2017 AWARDS & RECOGNITION

The Martinsburg Police Department recognizes outstanding performance, achievement, and contributions of our department and community members. The following awards were presented at MPD's second annual Awards & Recognition Ceremony on December 7, 2017.

Police Leadership Award

- Sergeant Justin Darby
- · Sergeant Adam Albaugh
- Sergeant Matt Zollinger
- Sergeant Frank Polinik
- · Captain Kevin Miller
- · Lieutenant Les Witt

- · Lieutenant Scott Funkhouser
- Lieutenant Mike Usack
- · Lieutenant Scott Dovle
- Corporal Eric Neely
- Deputy Chief George Swartwood

Department Commendation Award

- Sergeant Adam Albaugh
- Corporal Marybeth Cole
- Sergeant Justin Darby
- · Lieutenant Scott Doyle
- Patrolman Derek English
- Patrolman James Everhart
- Patrolman Ryan Fritz
- Patrolman Erin Gibbons
- Patrolman Thomas Greenfield
- Corporal Justin Harper
- Patrolman Roderick Holloway
- Patrolman Christopher Johnson

Force De-Escalation Award

• Patrolman Michael Castelgrande

- Patrolman Joel Larson
- · Patrolman Paul Lehman

· Corporal Jared Luciano

· Corporal Eric Neely

· Patrolman Craig Richmond

- · Patrolman Marc Loretta
- Corporal Jared Luciano
- · Captain Kevin Miller
- · Corporal Eric Neely
- · Patrolman Daniel North
- · Patrolman Craig Phelps
- Sergeant Frank Polinik
- Patrolman Craig Richmond
- · Patrolman Scott Shelton
- · Patrolman Jonathan Smith
- · Deputy Chief George Swartwood
- · Lieutenant Mike Usack
- · Sergeant Matt Zollinger

· Patrolman Marc Loretta

- · Chief Maury Richards
- · Deputy Chief George Swartwood

Traffic Stop of the Month Award

- · Corporal Andrew Garcia
- · Corporal Justin Harper
- · Corporal Eric Neely

Police-Community Partnership Award

- · Lieutenant Les Witt
- · Corporal Eric Neely
- Corporal Stephen Strickler
- Patrolman Larry Ruffner
- · Patrolman Craig Richmond
- Patrolman Michael Castelgrande
- Patrolman Roderick Holloway
- · Patrolman Brian Jarvis
- · Captain Kevin Miller

- · Sergeant Adam Albaugh
- Sergeant Justin Darby
- · Corporal Jared Luciano
- · Patrolman Jonathan Smith
- · Patrolman Marc Loretta
- · Patrolman Ryan Fritz
- · Patrolman Paul Lehman
- · Firefighter Josh Mills







2017 AWARDS & RECOGNITION

Chief's Award of Merit

• Deputy Chief George Swartwood

· Lieutenant Scott Doyle

Attendance Recognition Award

- · Captain Kevin Miller
- · Patrolman Roderick Holloway
- Patrolman Paul Lehman

Citizen Service Award

- Manny Arvon Superintendent, Berkeley County Schools
- Virginia Hicks, Ph.D.
 Associate Provost for Academic and
 Community Outreach, Shepherd University
- Mary Hendrix, Ph.D.

 President, Shepherd University
- Tom Carr Executive Director, Washington/Baltimore HIDTA
- Stacie Rohn
 Chief Professional Officer, Boys & Girls Club of the Eastern Panhandle
- Katie Spriggs
 Program Director,
 Shenandoah Women's Center
- Reverend Julie Harris
 Vice President, Berkeley County Ministerial
 Association
- Penny Porter CEO, United Way of the Eastern Panhandle
- Tiffany Hendershot
 Project Director-The Martinsburg Initiative,
 Berkeley County Schools
- Michael Brumage, MD
 Executive Director and Health Officer,
 Kanawha-Charleston Health Department

Jim Johnson

- Director, West Virginia Office of Drug Control Policy
- Veronique Walker, Ed.D.
 Associate Superintendent-Equity & Inclusion,
 Berkeley County Schools

- · Patrolman Marc Loretta
- · Patrolman Ryan Fritz
- · Patrolman Jose Boursiquot
- Pastor Vernon Cartwright Serenity Seventh Day Adventist Church
- Joseph Bowers Four State Community Veterans Engagement Board
- Randy Lewis Executive Director, Main Street Martinsburg
- Tina Combs

 President & CEO, Martinsburg-Berkeley County
 Chamber of Commerce
- Kathy Wright
 Principal,
 Winchester Avenue Elementary School
- Todd Cutlip Principal, Burke Street Elementary School
- Rosa Clark
 Principal, South Middle School

 Becky Eyler
- Principal, North Middle School
- Trent Sherman
 Principal, Martinsburg High School
- Margaret Kursey
 Deputy Superintendent,
 Berkeley County Schools
 Serie Croopbare
- Joni Greenberg Project Manager-Project AWARE, Berkeley County Schools
- Pat Hubbard
 Director, Customized Training and Workforce
 Development, Blue Ridge CTC
- Reverend Dr. Warren Watts Director, Tri-County Pastoral Counseling







PATROL & SPECIALIZED DEPARTMENT UNITS

Patrol

The Patrol Unit is the backbone of the Martinsburg Police Department. Patrol is responsible for the majority of MPD activity and initiatives. Tasked with responding to calls for service, investigating criminal incidents, reporting vehicle collisions, and providing police presence throughout the city, patrol officers are the department members who the city's residents and visitors are most likely to come in contact with on any given day. There are currently 35 officers assigned to the patrol unit.



In 2017, MPD's Patrol Unit increased efforts to maintain a more visible, proactive presence in several targeted areas throughout the city. Two areas that saw significant increases in foot patrol were our downtown district and all City parks. These foot patrols allowed officers to locate individuals engaging in crimes of public disorder who had learned how to avoid locations that could be observed from a patrol car. The increased police presence also served to combat perceptions that the downtown area was not safe. Increased foot patrols were also used on South Kentucky Avenue, Faulkner Avenue, and Winchester Avenue to address disorder and public perceptions of danger.



Bicycle Patrol

The Martinsburg Police Department Bicycle Patrol Unit was revamped in 2016 with new members, cutting-edge training, and updated uniforms. Lieutenant Scott Funkhouser was named as Bicycle Patrol Unit Commander in 2016, and Corporal Stephen Strickler serves as the International Police Mountain Bike Association (IPMBA) certified instructor for the unit.

The Bicycle Patrol Unit is designed to provide a proactive, mission-oriented police presence where an officer in a squad car cannot achieve maximum effectiveness. The unit again proved to be a valuable asset to the City of Martinsburg in 2017 by providing a specialized police presence in targeted enforcement areas, public housing



complexes, and during special events such as the Fourth of July and the annual Apple Harvest Parade.

MPD's Bicycle Patrol Unit has experienced great community support, including the donation of four new mountain bikes from the Argos Cement Company in 2017. The bicycles are 21 speed Cannondale "Enforcement 29" models equipped with disc brakes and valued at approximately \$5,000.

MPD's Bicycle Patrol Unit currently includes Chief Maury Richards, Lieutenant Scott Funkhouser, Lieutenant Scott Doyle, Sergeant Adam Albaugh, Corporal Stephen Strickler, Corporal Jared Luciano, Patrolman Bill Parks, Patrolman Mike Castelgrande, Patrolman Bill Staub, Patrolman Chris Williamson, Patrolman Paul Lehman, Patrolman Shane Everhart, and Patrolman Daniel North.





Argos Cement Plant Manager Heinz Knopfel presents a generous donation to the Bicycle Patrol Unit.

School Resource Officer

Patrolman Shane Everhart is the Martinsburg Police Department's School Resource Officer at Martinsburg High School. Patrolman Everhart is stationed within the high school full-time while school is in session to provide safety and protection for students and staff, enforce applicable laws regarding juveniles and schools, and also to provide a positive role-model for students of the Berkeley County School System. Officer Everhart conducts positive interactions with dozens of MHS students every day.



Berkeley County Schools Superintendent Manny Arvon praised Officer Everhart's outstanding work in saving the life of a Martinsburg High School student last December, for which he was recognized by the Berkeley County Board of Education, honored by a City of Martinsburg Resolution of Accomplishment, and presented with MPD's Lifesaving Award.

"I've had the privilege to know Shane as a student at South Middle School during my time as Principal. I've watched him grow from that student, who was a good student (and a little mischievous), into what I consider to be an outstanding police officer, father, husband, and colleague. Shane is respected not only by our teachers and staff, but also by our students who he protects. His actions on December 13th saved the life of one of those students. We are blessed to have Officer Shane Everhart."

-Superintendent Manny Arvon



Detective Unit

The Martinsburg Police Department's Detective Unit consists of Captain Kevin Miller, Detective Sergeant Adam Albaugh, Detective Corporal Jared Luciano and Detective Jonathan Smith.

MPD's detectives respond on call to major crime scenes, conduct investigations subsequent to major incidents, and also conduct proactive enforcement operations to gather information about and bring charges against individuals involved in criminal activity within the City of Martinsburg.

In 2017, MPD detectives conducted investigations into reports of serious crimes such as homicide, sexual offenses, crimes against children, burglary, robbery, and weapons-involved crime. The MPD Detective Unit conducted more than 100 controlled drug buys and 14 prostitution stings. MPD Detectives also investigated 327 cases. Each member of the unit was honored for continued drug investigations as well as the solving of two homicides. The Martinsburg Police Department also has two officers assigned to the Eastern Panhandle Drug and Violent Crime Task Force. This group of federal, state, and local law enforcement officers seeks out drug traffickers and violent criminals and has the ability to disrupt multi-state criminal operations.





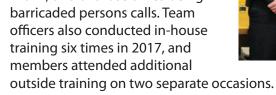


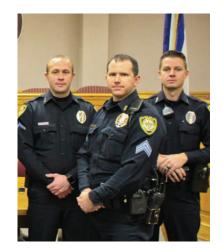


Special Response Team

The Martinsburg Police Department Special Response Team (SRT), is a group of specially trained officers who respond to high-risk situations that include barricaded episodes, hostage incidents, and initiating the service of high-risk warrants. Prepared to resolve extremely dangerous encounters in the safest manner possible, the SRT responds to situations that demand more than normal training and equipment.

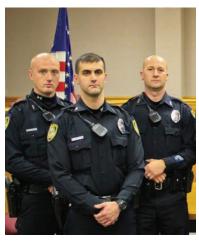
The SRT was deployed 10 times in 2017, two of those times being







The MPD SRT includes Team Commander Sgt. Frank Polinik, Team Leader Ptlm. Shane Everhart, Ptlm. Joel Larson, Ptlm. Marc Loretta, Ptlm. Paul Lehman, and Ptlm. Daniel North.



Canine Unit

MPD's Canine Unit is an important resource in implementing our Department's community policing strategies. The unit is directed to accomplish an essential but challenging task—to effectively focus on aggressive, proactive, and effective drug enforcement activity and support while also engaging positively with schools, youth, and community residents. The Canine Unit is supervised by Lieutenant Scott Doyle.

Patrolman Ryan Fritz was selected as MPD's new canine handler in February, 2017 and a new police canine, a one-year-old German Shepherd, was purchased with money from the Department's drug seizure fund. Before the new partners began their six-week training program at Shallow Creek Kennels in Pennsylvania, the students at Winchester Avenue and Burke Street Elementary Schools voted to name MPD's new canine member "Titan."

Officer Fritz and Titan completed their training in early August, returned to Martinsburg, and hit the ground running. Ryan and Titan quickly established a level of Canine Unit excellence, conducting outstanding drug enforcement activity and visiting numerous local schools where they positively engaged with more than 1,000 students. In recognition for their exemplary accomplishments, Patrolman Ryan Fritz and Titan were honored as MPD "Officers of the Month" in October.

Tragically, in mid-December, Titan fell ill and was diagnosed with a rare form of Leukemia. The condition was terminal and Titan was in severe pain. In consultation with expert veterinary staff, the decision was made to euthanize Titan to end his suffering. Titan's passing was mourned by his partner and handler, patrolman Ryan Fritz; the Martinsburg Police Department; school students; and our entire community. Mayor George Karos issued an official "Resolution of Recognition" for Titan's accomplishments at the City Council Meeting in January, 2018.

The Martinsburg Police Department will continue to be a canine department. Shallow Creek Kennels is supplying us with a new police canine and all required training at no cost to the City. Patrolman Fritz and Lieutenant Doyle recently travelled to Shallow Creek and selected a new canine. We anticipate that Officer Fritz and his new canine partner will be on the streets on Martinsburg by the end of March.





2017 MPD Canine Unit Activity Totals

August 7, 2017 - December 14, 2017

Drug-Related Vehicle Stops

- Self-initiated stops by Canine Unit: 22
 - Arrests: 19
 - Drugs recovered:
 - 1 gram MDMA (ecstasy)
 - 4 grams heroin
 - 12 grams cocaine
 - 28 grams marijuana
 - Estimated street value of drugs recovered: \$2.689
 - Drug-related assets seized:
 - \$460 currency
 - \$5,000 vehicle
- Assisting stops initiated by other MPD units: 30
 - Arrests: 22
 - Drugs Recovered:
 - 1 gram MDMA (ecstasy)
 - 3 grams heroin
 - 17 grams cocaine
 - 77 grams marijuana
 - 4 prescription pills
 - Estimated street value of drugs recovered: \$3,582
 - Drug-related assets seized:
 - \$6,251 currency
- Assisting stops made by outside agencies: 6
 - Arrests: 1
 - Drugs Recovered:
 - 1 grams marijuana
 - 3 prescription pills
 - Estimated street value of drugs recovered: \$65

Non-Vehicle Drug Enforcement

(Response to service calls)

- Incidents: 6
- Arrests: 3

Other Canine Unit Activity

- School/public canine demonstrations: 8
- Drug sweeps of schools: 1
- Search warrant assists: 1
- Tracks of criminal offenders and article searches: 4
- Other responses & assists: 10
- · Canine training: 86 hours



Downtown

Anyone who has spent time in Downtown Martinsburg has likely seen or met Patrolman First Class Bill Parks, the Martinsburg Police Department's designated Downtown Officer. As a 14-year veteran of the police department, Officer Parks has become a staple of the Martinsburg community through his vigilant patrol of the downtown area, his daily visits to our city's schools, and his work to make Martinsburg a better, safer place through both education and enforcement activities.



Randy Lewis, Executive Director of Main Street Martinsburg, recognized the outstanding police work and community engagement Officer Parks accomplished in 2017 and the continued improvement he sees in Martinsburg's downtown. "Patrolman Bill Parks is a real asset to our downtown district. He's professional, dedicated, has a positive attitude and makes it his job to interact with people and solve problems. Business and property owners, downtown visitors, and residents know Bill Parks and can always count on him to help," Lewis stated. The downtown business leader observed that, "MPD's community policing is keeping downtown safe. I've seen many different officers patrolling the area on foot and bikes. Being able to always see the police out here and at our events makes people feel comfortable and secure."

In 2017, MPD's Downtown Officer conducted approximately 470 school checks, 155 bank checks, and 228 security checks at the Caperton Train Station. Officer Parks also conducted daily foot and bicycle patrols of the downtown area and public library. As part of our department's community policing strategy, Parks participated in 19 safety and career presentations at local schools, gave 4 tours of the Martinsburg Police Station, and provided approximately 6 escorts to elementary school students walking to various locations in Downtown Martinsburg. During 2017, Officer Parks was personally responsible for 114 criminal charges in successfully achieving his downtown public safety mission.





Dispatch

MPD's dispatchers function as the central hub between all officers on the road and command staff at the Martinsburg Police Department. Our dispatchers are usually the first point of contact when citizens make a call for service and then help to ensure the safety of our officers in the field and the integrity of information gathered during investigations. MPD's seven full-time







June, 2017 Officer of the Month Recipients

dispatchers were responsible for making initial records of all 34,562 calls for service that were received in 2017, as well as providing officers with critical information related to their investigations of these calls such as DMV and criminal records.

MPD's Chief Dispatcher Steve Rockwell leads the department's team of dispatchers which includes Linda Lyons, Morgan Frick, Misty Hughes, Nicki Schoonover-Martin, Carrie Cutshall, and Robin Hammond-Thomas. Steve also ensures compliance with training and record keeping standards set by outside agencies. In 2017, the Martinsburg Police Department will continue the process of equipping our dispatch team with the necessary tools to streamline their work load. This will allow our dispatchers to spend less time entering data and monitoring radio traffic so they can focus on providing officers with critical safety information in the quickest, most efficient way possible.



 $Department\ Secretary\ Debbie\ Welch\ and\ Systems\ Operator\ Lisa\ Farmer$

Support Staff

The Martinsburg Police Department's support staff members include Police Secretary Debbie Welch and Systems Operator Lisa Farmer.

Debbie Welch handles the police department's logistics and supports department members by ensuring that all necessary equipment is acquired and in stock as needed. She plays an important role in assisting the Chief and command staff. Debbie also corresponds with vendors and members of the public to ensure department operations run smoothly.

Lisa Farmer manages all of the police department's records and reports. She plays a critical role in ensuring that all necessary information is available when it is needed for investigations and court hearings. Lisa also keeps the department in compliance with crime information reporting requirements set by federal and state agencies.

2017 HIGHLIGHTS

Drug House Ordinance

Martinsburg's innovative Drug House Ordinance has proved to be an extremely powerful tool that is improving the quality of life in our community. By the end of 2017 MPD had utilized the ordinance to shut down 19 drug houses, not only stopping drug sales from those locations but also cleaning up crime and disorder on each of those 19 blocks. Relationships with landlords have improved too. Most property owners have worked cooperatively with the police and municipal court to quickly bring their properties and tenants into compliance with the Drug House Ordinance.

Serious illegal drug activity was occurring at these locations, causing many other neighborhood problems. The shutting down of these 19 drug houses resulted in: 30 Arrests; 5 Guns Recovered; and Illegal Drug Recoveries of 280 grams of Heroin, 165 grams of Crack Cocaine, and 51 grams of Powder Cocaine. The Estimated Street Value of these illegal drugs totaled \$80,000. In addition, officers seized \$11,173 in Suspected Drug Money.

Teamwork between MPD officers and our partners of the Eastern Panhandle Drug and Violent Crime Task Force have done an outstanding job coordinating proactive drug-selling investigations resulting in enforcement actions needed to invoke the ordinance. This teamwork included nine search warrants, five conducted by MPD and four conducted by the Eastern Panhandle Drug and Violent Crime Task Force, and six undercover investigations through MPD's Operation Spring Cleaning.

The Drug House Ordinance works—shutting down drug houses and keeping them shut down.

A review of calls-for-service in 2017 shows that after invoking the Drug House Ordinance at each of these locations, there have been no calls or complaints of drug selling at any one of them after the ordinance was utilized.

Under provisions of the Martinsburg Drug House Ordinance, property owners are subject to fines if they fail to take appropriate action to abate the problem within 30 days of notification and take steps to prevent the problem from recurring in the future. The ordinance applies to owners of both rental and owner-occupied property. Huntington, Parkersburg, and Clarksburg, West Virginia have enacted similar drug house ordinances based on Martinsburg's to help fight the heroin problem.

The Martinsburg Initiative

The Martinsburg Initiative (TMI), the innovative partnership that has developed a model solution to the national problem of opioid addiction and abuse, took a giant step forward in 2017, with the awarding of a \$135,000 twelve-month federal grant to the Berkeley County Schools to administer the program.

The ground-breaking program, spearheaded by the Martinsburg Police Department, Berkeley County Schools, Shepherd University, and the Washington/Baltimore High Intensity Drug Trafficking Area (HIDTA) Program—continues to surge forward. "Heroin prevention is absolutely critical to the long-term solution to the opioid epidemic, but to be effective and it has to start with children and families," announced Martinsburg Police Chief Maury Richards. The MPD Chief says that, "TMI is using the special connection between police, schools, and families to build relationships that will prevent drug abuse and addiction. It's never been done anywhere before, but we've started it here. The Martinsburg Initiative will become a prevention model for our entire country."

The Martinsburg Initiative applies the pioneering science of Dr. Vincent Felitti's Kaiser Permanente Adverse Childhood Experiences (ACE) Study through a neighborhood, school-based, and community

policing strategy that begins with the family. TMI will continue to expand community resources and link law enforcement, schools, communities, and families in a dynamic partnership that assesses participants' ACE scores, links them to necessary resources and supports, and connects participating students with positive adult mentors.

The Berkeley County Schools is administering the TMI grant under the leadership of School Superintendent Manny Arvon. "The Martinsburg Initiative has provided the partnerships to assist in stopping the next generation of opioid users," Superintendent Arvon stated. "Through education and professional assistance to families we will bring hope, stability and success for our most prized possession, our students, Arvon added.

Importantly, the grant now supports a full-time Project Director. Berkeley County Schools Social Worker, Tiffany Hendershot, has been selected to perform this vital function. During the past year, Ms. Hendershot has successfully directed TMI pilot programs at Winchester Avenue and Burke Street Elementary schools. TMI will now be expanded to include all Elementary and Intermediate schools within the City of Martinsburg.

Shepherd University will be crucial to TMI's continued success, conducting an on-going study to assess results, contributing volunteer interns to help run the program, and providing mentors for youth. "This is the right time and the right place to make a difference that will benefit our state, implementing this innovative model, said Shepherd President Dr. Mary Hendrix. "Shepherd University is proud to



partner with The Martinsburg Initiative," Hendrix added.

The Office of National Drug Control Policy's High Intensity Drug Trafficking Area (HIDTA) Program, addresses drug-related issues by supporting and collaborating with law enforcement, treatment, and prevention partners. Last August, Tom Carr, Executive Director of Washington/Baltimore HIDTA since 1994, joined The Martinsburg Initiative's Executive Board. Carr announced at the time that, "the Washington/Baltimore HIDTA has joined forces with the Centers for Disease Control and Prevention to bring additional resources to Berkeley County." Commenting on the awarding of TMI's funding grant, Director Carr stated, "The Martinsburg Initiative is a drug and crime prevention partnership that holds great promise. TMI is founded upon evidence-based research that clearly demonstrates how adverse childhood experiences (ACEs) significantly impact the future of our children."

Operation Spring Cleaning Phases IV & V and Task Force Drug Roundup

The Martinsburg Police Department has continued to turn up the heat on drug dealers operating within our city. In 2017 MPD successfully conducted Phases IV and V of "Operation Spring Cleaning." Originally launched in May of 2016, "Spring Cleaning" is MPD's ongoing enforcement initiative aggressively and effectively targeting all drug dealers in Martinsburg. In May, 13 heroin dealers were arrested during Phase IV operations and Phase V continued in October when 10 more drug dealers were locked up. During the two roundups, MPD was assisted by the United States Marshal Service, the Eastern Panhandle Drug and Violent Crime Task Force, the West Virginia State Police, and the Berkeley

County Sheriff's Department. Since its launch in 2016, Operation Spring Cleaning has totaled 75 felony arrests for illegal drug distribution.

MPD Detective Sergeant Adam Albaugh has led and coordinated the last two operations with MPD detective and patrol units. "We did a lot of hard work taking drug dealers off the streets in 2017 and that work has resulted in very solid cases, states Sergeant Albaugh. "I want to recognize Captain Kevin Miller, Sergeant Justin Darby, Detective Corporal Jared Luciano, Detective Derek English, Patrolman Ryan Fritz, and Patrolman Joel Larson for their great work, and also the many community residents who stepped forward to help," Albaugh added.

In March, MPD teamed up for a regional drug roundup with Berkeley and Jefferson County Prosecuting Attorneys, Berkeley and Jefferson County Sheriff's Offices, West Virginia State Police, and the Eastern Panhandle Drug and Violent Crime Task Force. The joint operation targeted 79 felony drug offenders identified by Task Force surveillance and investigations.

Deputy Chief George Swartwood commended the outstanding police work, "We care about Martinsburg. This is our town and these are our kids. We have a really simple message to dope dealers, 'Sell drugs in our town, and we'll put you in jail."

Body Worn Cameras

MPD launched our new Body Worn Camera (BWC) program last February. Now in addition to an officer's existing in-car camera system, all interactions with the public during official law enforcement activities will be recorded via a Taser Axon Body 2 video camera that is worn on the front of each officer's uniform. With video buffering capabilities, a recording will be captured beginning 30 seconds prior to the officer activating the camera and will continue until the interaction is complete and the officer then stops the recording. Officers are also



authorized to use discretion in deciding to not record interactions that involve sensitive locations or information.

The body-worn cameras now being utilized by Martinsburg's police officers feature high-definition video and audio recordings with a 142-degree horizontal field of view. The technology is designed to capture, as accurately as possible, what the officer was actually able to see and hear in any given situation. The Martinsburg Police Department is confident that this cutting-edge technology will aid officers in gathering evidence, help to strengthen public trust in law enforcement, resolve allegations of misconduct by officers, and improve officer training and evaluation.

The City of Martinsburg's body cameras were acquired with funding approved by the Martinsburg City Council and supplemental grant funds from the United States Department of Justice. At the new program's rollout, Chief Maury Richards spoke of the significant effort that has gone into launching MPD's body-worn camera program, stating: "This project has been several years in the making and would not have been possible without the hard work and foresight of our former chief, Captain Kevin Miller, and now Lieutenant Scott Doyle who is leading the program. No technology is perfect, but studies have shown that the use of body-worn cameras has a positive impact on the behavior of both police and the public, while also reducing use of force incidents." Lieutenant Doyle also played the

leading role in developing the Department's BWC policy which has been described by Chief Richards to be "on the cutting-edge of law enforcement policy."

Deputy Chief Swartwood also praised the support that the department has received in launching the program. "We're thankful to our city council and leadership for supporting us in making our bodyworn camera program a reality, and we're confident that this will provide a significant boost to our efforts in building strong police-community partnerships through communication, participation, and transparency," Swartwood said.

Continued Burglary and Robbery Reductions

For the second consecutive year, reported burglaries and robberies have decreased in Martinsburg. Last year Burglaries decreased 19% and robberies decreased 9% compared to 2016. These continued reductions are significant, coming after last year's dramatic decreases. In 2016 reported burglaries were reduced by 32% and robberies were down 45% compared to the year 2015.

Crime reduction is the result of multiple factors including: quality arrests and successful prosecutions of serial offenders, proactive patrol, and trust and communication between police and residents. In 2017, MPD more than doubled our number of traffic stops to 9,975, engaged in 2,000 hours of foot and bike patrol, increased drug enforcement, and more than doubled prostitution arrests.

New Look Police Cruisers

In September, the Martinsburg Police
Department rolled out new vehicles with
a clean look. The four new 2016 Ford
Explorers that were added to the MPD fleet
featured fresh and innovative Department
decals and markings that immediately
caught people's attention. The sharp, clean,
and dynamic new design was created by
MPD Patrolman Sam McGovern and the
honor to take the first vehicle on the road
was awarded to Patrolman Craig Richmond,
one of MPD's two 2016 Officers of the Year.



Patrolmen Richmond and McGovern are both proud and humble of their accomplishments and quick to share the credit. Officer McGovern, who has previously utilized his talents in creating the new websites for both the Police Department and the City, said "The new logo design was a team effort from start to finish. Chief Richards asked me if I could come with a new look and we really went to work on it. Lieutenant Scott Doyle and Corporal Jared Luciano were instrumental with the project. They were great and had some very creative ideas. It wasn't easy, but I'm really happy with the finished product," McGovern noted.

Officer Richmond's new vehicle also has the distinction of being equipped with a state-of-the-art emergency lighting system. The special lights are courtesy of a winning \$10 raffle ticket purchased by Chief Richards at the West Virginia Chiefs of Police Conference. The custom lighting package was supplied and installed by West Virginia Signal & Light out of Kenna, West Virginia and is valued at approximately \$8,000. MPD was able to partner with Panhandle Printing and Design, a local Martinsburg business, for the production and professional installation of the new and distinctive decals.

Officer Richmond has wasted no time putting his new vehicle to good use. "If you really want to

make a difference out there as a policeman, you have to be a team member," stated Patrolman Craig Richmond. "I'm super-motivated as an individual, but sharing information, working together with my fellow officers, and earning the trust of people in the community are the keys to doing this job well," according to Richmond. "It's an honor to be given the opportunity to have a new cruiser like this. I'm a car guy and this vehicle is unbelievable."

MPD's sharp new vehicle logos are being installed on all new cruisers and over time will replace the old logo on the rest of the fleet.

Chief Richards Presents Opioid Prevention Model at National Conference

As part of the law enforcement response to the opioid epidemic, the Police Executive Research Forum (PERF) convened a high-level national strategy and information sharing meeting in New York City at New York Police Department Headquarters. Last April's "Responding to the Opioid Epidemic" conference was attended by several hundred police chiefs, other law and drug enforcement leaders, and public health experts from across North America. Martinsburg Police Department Chief Maury Richards, a PERF member, was among 130 police chiefs in attendance and actively participated in the important meeting and introduced the creation of The Martinsburg Initiative on the national stage.

The PERF conference came at a critical time for our country. The 64,000 drug overdose deaths in 2016 were a record high. Of these, opioids killed 42,000, more than any year in history.

The Surgeon General reports that the total annual cost to our society from illicit drug use in health care, loss of labor productivity, and criminal justice now approaches \$200 billion.

Chief Richards emphasized that a successful war against illegal drugs must be simultaneously fought on three fronts—enforcement, treatment, and prevention. While each component of this multi-level strategy is essential, only effective prevention provides a long-term solution to drug supply, addiction, and abuse. "The simple fact is this," stated Richards, "we will never reduce the supply of drugs unless we reduce the demand for drugs. The only long-term cure for the opioid epidemic is to stop people from starting drug use in the first place, and that requires a prevention strategy that works. The Martinsburg Initiative is a model solution to a national problem."

New Patrol Officers & Special Unit Personnel Changes

The Martinsburg Police Department continues to move forward, attracting top quality applicants, and filling our Department's ranks with excellent new officers. In 2017 five new members joined the MPD family. Patrolman Roderick Holloway and Patrolman Rodney Crawford completed their training and are doing an outstanding job in their new patrol duties. Our three newest MPD recruits, Britney Connor, Nashon Cook, and Aaron Miller recently started their training at the West Virginia State Police Training Academy and are scheduled to graduate in April, 2018.

During 2017, our Department's Special Units also saw changes with MPD's new Canine Handler, Patrolman Ryan Fritz and a new Detective, Patrolman Jon Smith. MPD's Special Response Team changes and new additions included: SRT Commander, Sergeant Frank Polinik; Team Leader Patrolman Shane Everhart; and Team Members Patrolman Joel Larson, Patrolman Paul Lehman, and Patrolman Danny North.

Policies and Training

The Martinsburg Police Department is continuing to build a culture and expectation of excellence. In 2017, we took significant steps in improving professionalism, knowledge, and skills through state-of-the-art technology, training, and policies.

Last year, through our new partnership with Blue Ridge Community and Technical College, MPD was to able take our quality of training to a new level. Thanks to the cooperation and support of Pat Hubbard, Blue Ridge CTC's Director of Customized Training and Workforce Development, and Dr. Peter Chekovich, Blue Ridge College President, MPD was awarded a \$19,000 West Virginia Workforce Development Grant. These funds enabled us to provide four top level training programs to both MPD personnel and other law enforcement agencies. The classes were taught by expert instructors with world-class resumes. These classes were: Introduction to Death Investigations—Instructor, Kelly Ayers; Seminar for Police Supervisors—Instructor, Dan McDevitt; Growing Public Integrity & Ethical Decision-Making—Instructor, Dan McDevitt, and Police/Media Relations—Instructor, Rick Rosenthal.

Also in 2017, before MPD's introduction of Body Worn Cameras (BWC) to our Department and community, came the development of proper Department policy. Lieutenant Scott Doyle played the lead role in researching and creating our BWC policy. MPD's Body Worn Camera policy is on the cutting-edge of policing best-practices.

Formal MPD training programs and classes in 2017 included:

Body Worn Camera Policy Training

All Officers

Introduction Into Death Investigations

All Officers

Growing Public Integrity & Ethical Decision-Making

All Officers

Seminar for Police Supervisors

All Supervisors

Police/Media Relations

• All Supervisors – Sergeants and above

Crisis Intervention Team—CIT 40-hour course (Mental Health Crisis Intervention)

6 Officers

Veteran Mental Health First Aid

• 11 Officers

Terrorist Weapons, Tactics, & Techniques

4 Officers

Outlaw Motorcycle Gangs Trends & Overview

• 2 Officers

Gracie Survival Tactics-Level 1 Instructor Training

2 Officers

TacOps East Tactical Training Conference

• 2 Officers

North American SWAT Training Association

• 1 Officer

Public Agency Training Council

1 Officer

Northeast Counterdrug Training Center

1 Officer

Hostage Negotiations Phase III

• 1 Officer

Precision Rifle Training

1 Officer

Community Engagement

Positive engagement between the police and Martinsburg residents is essential to the community policing mission of the Martinsburg Police Department. In 2017, MPD expanded our community partnerships with neighborhoods, schools, and businesses. We increased school visits by uniformed officers through our "Adopt a Classroom" program and maintained daily visits and our bi-annual basketball games with the Boys & Girls Club. In August, at War Memorial Park, Martinsburg's second annual National Night Out Against Crime attracted almost 500 adults and children. MPD officers dedicated 2,000 hours of foot and bike patrol throughout all areas of the city, getting out of our cruisers and engaging hundreds of neighborhood residents. Our Police & Fire Youth Explorer Post continues to grow and MPD's Canine Unit conducted eight school canine demonstrations, positively interacting with more than 1,000 students..













New Police and Court Building

In 2017, final City Council approval was given for construction of the new Martinsburg Police Department and Municipal Court Building. The beautiful three story, 33,000 square foot building will be built on the site of the vacant American Legion Post building at 125 W. Race Street. The project was designed by the award-winning firm, Silling Architects, and will be a state-of-the-art police, court, and community facility. MPD staff and personnel, City Manager Mark Baldwin, Council Members, and many City Department heads have been directly involved in the project's development and design options. On February 20, 2018 City Council awarded the construction contract to W. Harley Miller Contractors, a Martinsburg-based company. Projected completion is set for July, 2019.

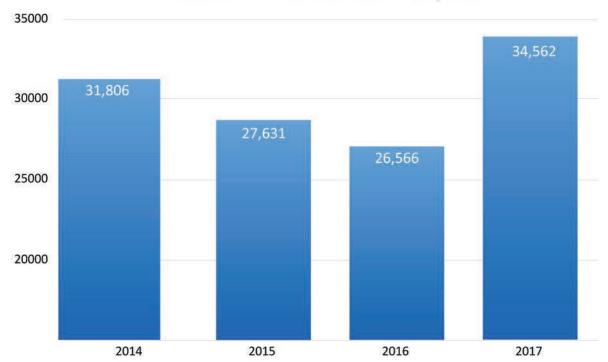


REPORTED CRIME IN MARTINSBURG

The Martinsburg Police Department experienced a busy year in 2017, answering 34,562 calls for service. MPD also saw the benefits of our community engagement initiatives through increased reports of issues and suspicious activity. More community members continued to help officers prevent and solve crime by reporting their observations and providing crime tips.

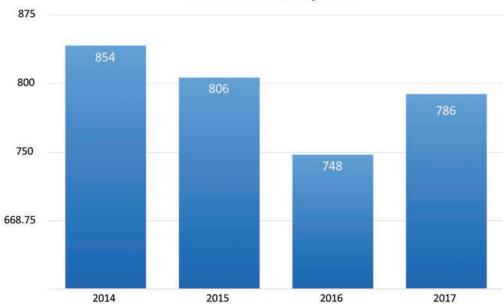
The following data represents an overview of information logged by MPD dispatch in the department's CAD (Computer Aided Dispatch) system. These numbers represent complaints that were called in to dispatch by citizens and officers. The information has been represented to the nearest accuracy available.

Total Calls for Service: 34,562

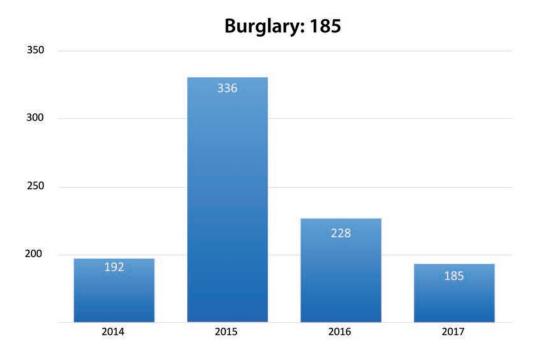


Single-year increase: 30%



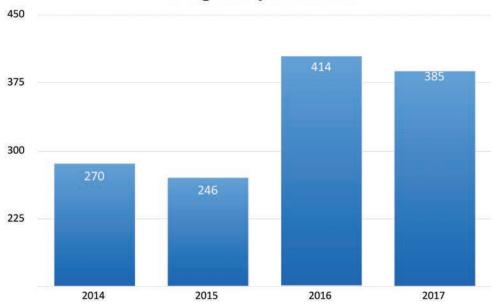


Single-year increase: 5%



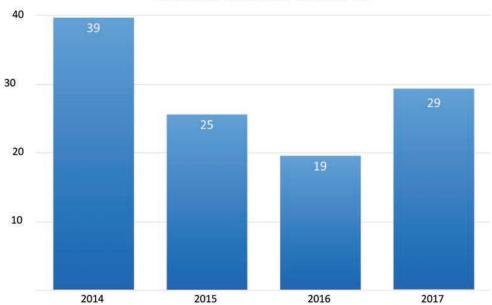
Single-year decrease: 19%





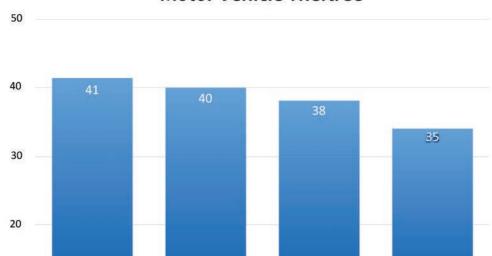
Single-year decrease: 7%

Sexual Assault/Abuse: 29



Single-year increase: 53%



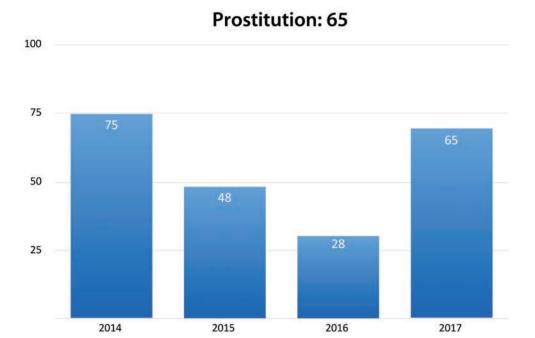


2016

2015

Single-year decrease: 8%

2017

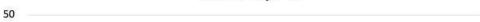


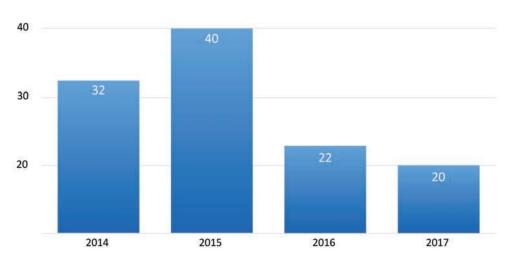
Single-year increase: 132%

(Increase in reported prostitution reflects targeted enforcement missions conducted during 2017, stops initiated by officers, reports from community members, and reports resulting in arrests.)

2014

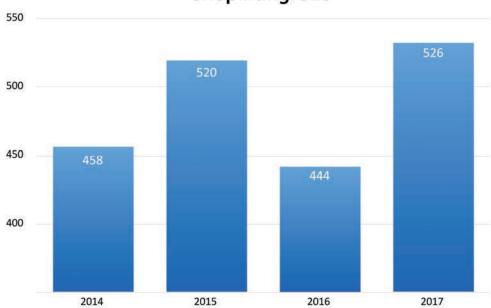






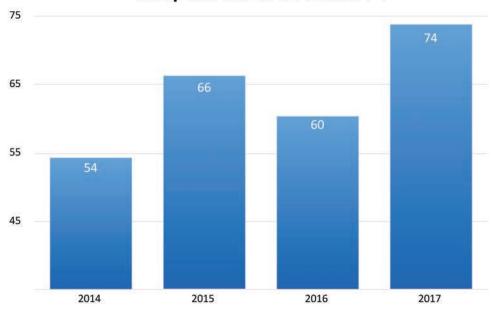
Single-year decrease: 9%

Shoplifting: 526



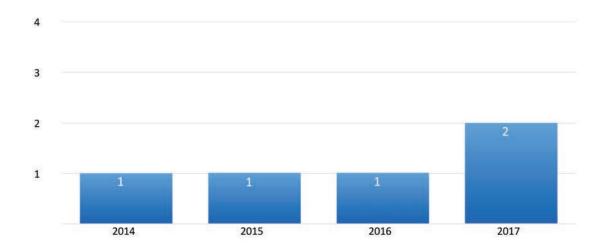
Single-year increase: 18%





Single-year increase: 23%

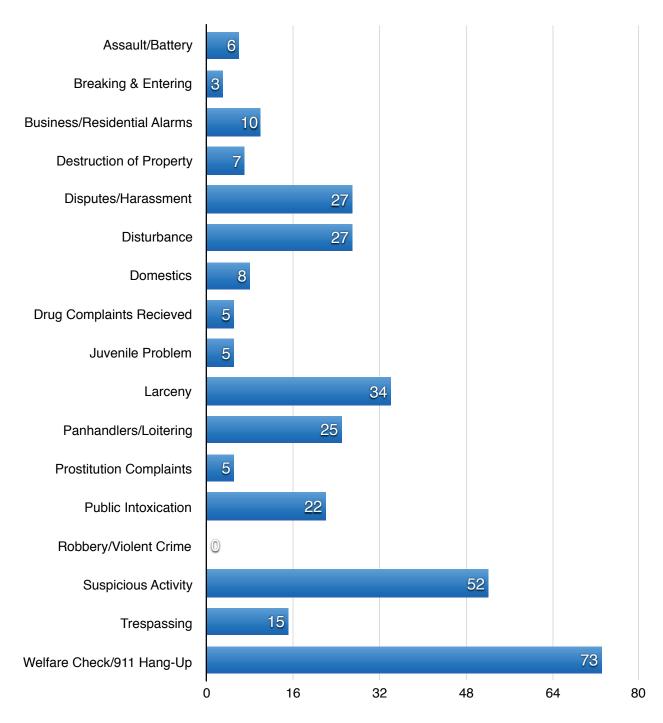
Homicides: 2



2017 Calls for Service in Downtown Martinsburg

Last year MPD's Downtown Unit, with coordinated assistance of additional foot, bike, and vehicle patrol by our Patrol Unit officers, did a tremendous job in keeping our central business district safe. The hard work of our officers, with the cooperation and support of our citizens, kept reported crime in our downtown area very low. **There were no robberies or other violent crimes reported within Downtown Martinsburg during all of 2017.**

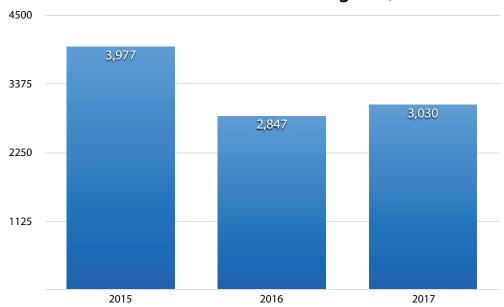
The following is a summary of significant categories of calls for service in Downtown Martinsburg as recorded by our Computer Aided Dispatch system.



CRIMINAL CHARGES & TRAFFIC ENFORCEMENT

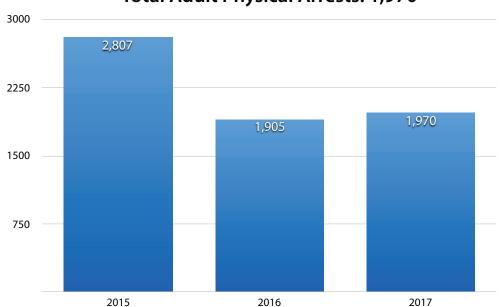
Martinsburg police officers made arrests related to **1,970 adult criminal charges** and **104 juvenile charges** in 2017. MPD also exhibited a strong response to our community's drug issues with approximately **472 drug-related charges** for the year in addition to arrests made by task force members outside of the City of Martinsburg to reduce distribution operations affecting our community.





Single-year increase: 6%

Total Adult Physical Arrests: 1,970



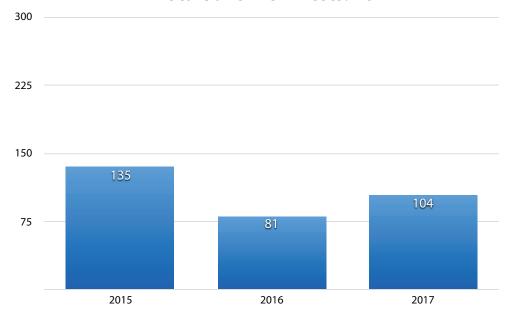
Single-year increase: 3%



225
215
150
162
75
2015
2016
2017

Single-year increase: 32%

Total Juvenile Arrests: 104



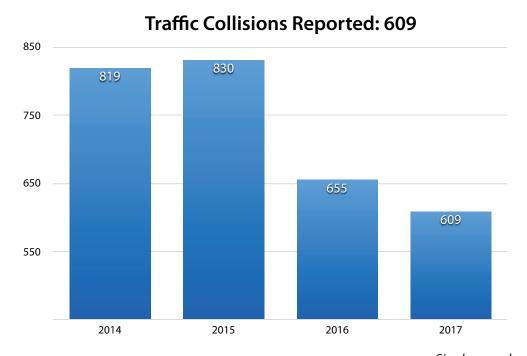
Single-year increase: 28%

Traffic Enforcement & Investigations

In 2017, the Martinsburg Police Department conducted routine traffic patrol activities in the City of Martinsburg including traffic law enforcement and crash investigations.

Officers conducted **9,775 traffic stops**, issued **9,440 citations and written warnings**, and made **87 DUI arrests**.

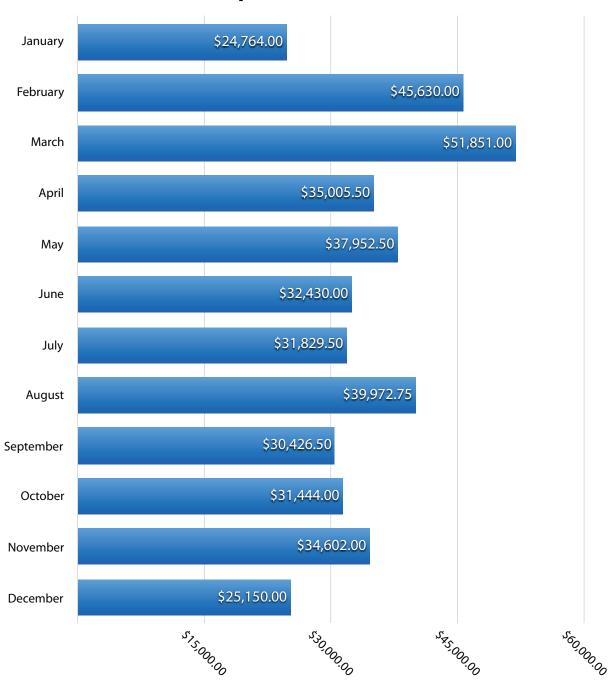
The City of Martinsburg also experienced a 7% decrease in traffic accidents with officers responding to and investigating **609 vehicle collisions**.



MUNICIPAL COURT INCOME

The following data represents the Martinsburg Municipal Court's monthly income from criminal and traffic fines. In 2017, the court collected a total of \$421,057.75.

2017 Municipal Court Income: \$421,057.75



FOLLOW MPD

The Martinsburg Police Department is eagerly looking forward to 2018. We expect to see continued partnerships forming between MPD and the community as we work toward making Martinsburg an even better place to live. In 2018, the Martinsburg Police Department will make clear and exciting progress in our goal of becoming the best police department in the nation!

We invite you to connect with us online to learn more about our progress made in 2017 and keep up with 2018's new initiatives. Visit us at:



MartinsburgPD.org



Facebook.com/MartinsburgPD



Twitter.com/MartinsburgPD

@MartinsburgPD





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